



Trust and Sign / PreventGo

Monthly Report - Qualified of service

		Services	Availability (monthly)	Minutes of downtime (mensuel)
Year:	2024	Signature service (DocuSign)	100,00%	0
		API PreventGo	100,00%	0
Month :	october	API Trust and Sign	100,00%	0
		Trust and Sign Dashboard	100,00%	0
Days :	31	Trust and Sign Signbook	100,00%	0
		Global availability (blocked)	100,000%	0

Beginning of the incident	End of the incident	Duration (minutes)	Module	Incident description	Summary of the fix
24/10/24 13:43:00	24/10/24 14:50:00	53	Plateforme (Dégradé)	Inter-Site latency	Report will be generated